



Terms of Use

EarlyWorks Web Site & Software - Terms of Use

General

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- b. commercialise any information, products or services obtained from any part of this web site or software, without the written permission of EarlyWorks.

Provision of Service

EarlyWorks will provide our Customers with access to our Internet based Child Care Education Management software which will permit the processing and retrieval of data submitted by the Customer pursuant to these Terms of Use.

EarlyWorks may change the features and functionality of this software from time to time, notice of which will be posted on our web site which Customers should review periodically.

It is the Customers responsibility to ensure its own compliance with this Agreement, including without limitation the compliance of its employees, officers, agents, and any third party invited to use the software.

EarlyWorks will not be liable for interruption of or delays in transmission of any of our services caused by acts of God, fire, water, riots, acts of Government, acts or omissions of Internet service providers, or any other causes beyond EarlyWorks's control.

Fees and charges

Any fees and charges for use of our services are set forth on the web site and are subject to change from time to time, notice of which will be posted on our web site which Customers should review periodically. The Customer agrees to pay said fees within thirty (30) days of receipt of such invoice. Customers paying by credit card will have the charge fees debited directly to their credit card.

If a Customer chooses to discontinue the service, an authorized representative of the Customer will notify EarlyWorks on official company letterhead via post or email indicating cancellation. The Customer will be responsible for all charges incurred up to the date EarlyWorks receives the cancellation document. EarlyWorks will not prorate Customer's invoice for a partial month's usage following cancellation.

If a Customer reactivates an account that was previously deactivated due to violation of these Terms of Use or non-payment of an invoice, a reactivation fee will be charged to the Customer.

Support Services

Customer service and help desk facilities are provided by phone and email between the hours of 8.30am and 5:30pm Monday to Friday, Western Standard Time. The target response time for specific queries is within 2 hours. Problems that cannot be resolved immediately are escalated to the development team where our target is to respond to the Customer by the next working day.

Password and Security

You are responsible for maintaining the confidentiality of any passwords in respect of your account and are fully responsible for all activities that occur under your password or account. You agree to immediately notify EarlyWorks of any unauthorized use of your password or account or any other breach of security and to ensure that you exit from your account at the end of each session.

Restrictions on Use of software.

You may use the software only as required to facilitate the provision of the Services to you and you may not duplicate, publish, de-compile, or reverse engineer the software or use the software other than as required to facilitate the provision of the Services to you.

Neither the Terms, the right to use the Services, nor the License may be assigned without the prior written consent of EarlyWorks.

Content Ownership and Control

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Any party seeking to link to this site either directly or from within a frameset must first seek consent from EarlyWorks.

If you have any questions regarding the information above or the practices of this web site or software, then please email us at admin@earlyworks.net.au.